

## Pandemic refund conditions

In case of a pandemic that results in the simultaneous government-mandated closure of all lift and cable car facilities at Dachstein West partner destinations in Upper Austria and Salzburg, we are offering all Dachstein West season pass holders a pandemic refund, subject to the conditions set out below.

### Refund conditions for the Dachstein West Season Pass:

- ✓ All lift and cable car facilities at Dachstein West partner destinations in Upper Austria and Salzburg (Gosau, Russbach am Pass Gschütt, Annaberg, Feuerkogel, Dachstein Krippenstein, Abtenau, Lungötz, St. Martin, Werfenweng, Hallein Bad Dürrenberg)  
in the winter season 2021/22  
AND
- ✓ the holder of the season uses their Dachstein West season pass for less than 15 days during the entire period of validity

### Dachstein West season pass refund conditions

The season pass holder is given

**a refund in form of a credit note for a season pass of the winter season 2022/23 of the Dachstein West partner destinations** as detailed below:

| Simultaneous closure of all lift and cable cars facilities | Adults   | U-25s    | Young persons | Children |
|--|----------|----------|---------------|----------|
| fewer than 20 operating days*                              | € 0.00   | € 0.00   | € 0.00        | € 0.00   |
| 21 – 49 operating days                                     | € 70.00  | € 55.00  | € 40.00       | € 23.00  |
| 50 – 90 operating days                                     | € 140.00 | € 110.00 | € 75.00       | € 45.00  |
| more than 90 operating days                                | € 220.00 | € 175.00 | € 120.00      | € 70.00  |

\*Government-mandated closure on operating days during the 2021/22 winter season during the period from 15 December 2021 to 15 March 2022. No refunds will be issued for closures outside of the period

A full refund will be issued in form of a credit note for the winter season 2022/2023, less a processing fee of € 25.00 per season pass, if all partner ski areas are unable to operate throughout the entire winter season 2021/22 due to the pandemic.

Refund applications must be submitted in writing to the settlement agent between 06/04/2022 and 30/06/2022. to [verrechnungsstelle@dachstein.at](mailto:verrechnungsstelle@dachstein.at) Applications not submitted by the deadline will result in the loss of all entitlements arising from the pandemic refund conditions set out above. Claims under this guarantee may not be submitted in parallel with or in addition to claims asserted on the basis of other legal grounds.

Subject to change. Date: November 2021